

# CLEVER

## Siemens Enterprise Communications Academy for Professional Training

# Certificate

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has received a professional training  
through the Academy for Professional Training.

### **HPPC70BS**

HiPath ProCenter V 7.0 Basic  
from **18/05/2009** to **22/05/2009**

#### Content

- HiPath ProCenter Agile / Enterprise 7.0 Overview
- Upgrade from earlier versions to HiPath ProCenter 7.0
- Configuration of the HiPath platform, 3000, 4000, 8000 or DX
- Preparation of Windows 2003 Enterprise Server
- Installation of HiPath ProCenter Agile / Enterprise 7.0 server
- Basic Setup of HiPath ProCenter for Voice Media
- Basic Routing Strategies and Queue Processing for Voice Media
- Agent / Associate / Attendant Desktop
- Establish connectivity with XMU+
- Establish connectivity with wallboards
- Establish connectivity with LDAP directory
- Disaster Recovery

Moscow ,May 22, 2009 , ID: BAAMJKU



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