



CERTIFICATE

We hereby confirm that
Oleksandr Chaliy
successfully participated in the training

MobiCall

on 17.12.24

via MS-Teams

Patrick Buchegger



NEW VOICE

New Voice (Austria) GmbH
Reschinger Strasse 59
A-4060 Leonding

17.12.24

MobiCall Trainer

Date





Oleksandr Chaliy

Successfully completed the training

MobiCall

On 17.12.24

Via MS-Teams.

Training goals

Understanding the structure and functional principle from MobiCall
Implementation of individual alarms and events

Key topics:

- MobiCall update and Installation
- Incoming and outbound phone calls
- Licensing
- Alarm processes
- Interfaces NvMail, NvGsms
- Alarm Configurator, Personell Editor
- Web basic applications
- Data backup and system recovery
- Logging and error-tracing from MobiCall

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